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Information technology in a global society
Higher level and standard level
Paper 2

Monday 9 November 2020 (morning)

Candidate session number

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1 hour 15 minutes

Instructions to candidates

- Write your session number in the boxes above.
- Do not open this examination paper until instructed to do so.
- Read the article on the accompanying sheet carefully.
- Answer all questions.
- Answers must be written within the answer boxes provided.
- It is recommended that 15 minutes is spent reading the article before writing the response.
- The maximum mark for this examination paper is **[26 marks]**.



Read the article and write a response. Answers must be written within the answer boxes provided. Write under the criteria headings A, B, C and D. Use clear and precise language. Use appropriate ITGS terminology. Develop answers that demonstrate understanding beyond what is explicitly stated in the article.

Theme: Business and employment

Criterion A — The issue and stakeholder(s)

[4]

1. (a) Describe **one** social/ethical concern related to the IT system in the article.

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(b) Describe the relationship of **one** primary stakeholder to the IT system in the article.

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Criterion B — The IT concepts and processes

[6]

- 2. (a) Describe, step-by-step, how the IT system works.
IT system: Remote access to the *E&A* company network.

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- (b) Explain the relationship between the IT system and the social/ethical concern described in **Criterion A**.

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Criterion C — The impact of the social/ethical issue(s) on stakeholders

[8]

3. Evaluate the impact of the social/ethical issues on the relevant stakeholders.

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08EP04

A large rectangular area containing 30 horizontal dotted lines for writing.



08EP05

Turn over

A large rectangular area containing horizontal dotted lines for writing.



Please **do not** write on this page.

Answers written on this page
will not be marked.



08EP08